

LAMPIZATOR

7 DAY RISK-FREE TRIAL PERIOD

We believe in having only happy and fully satisfied customers. Enjoy the LampizatOr experience at home and if you are not completely satisfied, return the Product for a full refund. You must test it in your own room and with your own system to be fully confident in your decision.

Within 7 days from the date of delivery (as per the currier tracking), you can notify us by email about your decision to return the product. It doesn't have to be sent within 7 days, the period is concerning the written note delivered to your seller or the factory in Poland.

Your claim will be acknowledged in writing no later than in 3 working days from the filed claim.

You must obtain from the Factory the email containing:

- shipping address
- packing instruction note (only original packing will be accepted)
- your invoice template to be filled by you (not concerning EU countries)
- Air Way Bill from our currier of choice

After receiving the product in our factory we will:

- evaluate the protection seals to check if the product wasn't opened or tampered with
- evaluate completeness of return (packing list)
- check serial number and dates

After that the Factory will make full refund minus the shipping charges incurred by us. The shipping expenses are to be borne by the buyer. Factory will have 7 working days from the decision to make the transfer. Depending on the pabn and means of transport - it may take up to 3 working days untill the refund will clear in the account of the customer.

We do not ask you why you return the product. We respect your decision, but we could improve our products if you provide some kind of feedback - especially : what system it was used in, what DAC it was compared to, what did you like and what you didn't like. Thank you for taking a moment to write us.

You will be refunded in the same way that you paid: cash, paypal, bank wire, unless we agree otherwise. You will be refunded in the same currency that you paid. The invoice you received will be voided and cancelled. You will receive new invoice for the incurred and substracted shipping charges.

The Product and its packaging must be returned in their original state. LampizatOr and its Authorized Retailer(s) reserve the right to refuse or reduce reimbursement in case of non compliance with the aforementioned requirements.

- For claims, please contact: o by email at: customer care@lampizator.eu
- If you purchased your Product from one of our LampizatOr Authorized Dealers: For claims, please contact the original Retailer directly.

Additional information

LAMPIZATOR

LampizatOr reserves the right to, at any time, make any modification to this offer, with no obligation to justify its decision and no liability resulting from such modification.

In case you lost or irreparably damaged the original packing, YOU WILL BE OBLIGED TO BUY AND PAY FOR SHIPPING TO YOU NEW ORIGINAL PACKING AS ONLY SUCH RETURN OF OUR PRODUCT WILL BE REFUNDED.